



Australian Government
**Department of Immigration
and Border Protection**

Information for Safe Haven Enterprise visa holders

Now that you have been granted a Safe Haven Enterprise visa (SHEV), there is information available to help you at www.ima.border.gov.au/After-your-application-is-decided/Information-for-Safe-Haven-Enterprise-visa-holders.

This information is available in English, فارسى (Farsi), தமிழ்மொழி (Tamil), العربية (Arabic), پښتو (Pashto), Tiếng Việt (Vietnamese), বাংলা (Bengali / Bangli), درى (Dari), မြန်မာ (Myanmar language / Burmese), وڊرا (Urdu) and සිංහල (Sinhalese).

It includes details about:

- the areas that are considered regional Australia for the SHEV arrangements
- the educational opportunities you can access
- how you can get help finding a job
- your workplace rights
- the types of evidence you should keep of your work and/or study, to prove to us that you meet the SHEV pathway requirements
- the social security benefits you can and cannot receive while working to have that work count towards meeting the SHEV pathway requirements
- the list of visas you can apply for when you meet the SHEV pathway requirements.

We recommend that you monitor the website to ensure you have the most up-to-date information.

Benefits of a SHEV

As a SHEV holder, you can stay in Australia for five years. You can work and access Medicare, receive social security benefits (Centrelink) and get assistance with finding a job. You can also access short-term counselling for torture and trauma if you want. Adults can access the Adult Migrant English Programme and children can attend and complete primary and secondary schooling. You can access these benefits and services for the duration of your visa, if you are eligible for them.

You might be able to apply for other substantive visas (but not a Permanent Protection visa) later on if we assess that you meet the SHEV pathway requirements, which are detailed below.

If, when your SHEV ceases, you have not met the SHEV pathway requirements, you will only be able to apply for another SHEV or a Temporary Protection visa (TPV) if you believe that you still need Australia's protection. If you are granted another SHEV, your periods of work and/or study during both SHEVs will count towards meeting the SHEV pathway requirements.

Conditions on a SHEV

You are not able to sponsor family members for a visa through the Australian Humanitarian or Family Migration Programmes while you hold a SHEV.

You must tell us if you change your residential address, within 28 days of moving. You can do this by filling out *form 929—Change of address and/or passport details*, which is available at www.border.gov.au/EnteringorleavingAustralia/Documents/929.pdf.

Restricted travel

As a SHEV holder, you can ask for approval to travel temporarily outside Australia. International travel will only be approved if you can demonstrate compassionate or compelling circumstances that justify the travel. You must get approval in writing from us before you travel. If you depart Australia without written approval, your SHEV could be cancelled. You must not, under any circumstances, travel to the country from which you, or the primary applicant on your SHEV application, were found to engage Australia's protection obligations.

Detailed information on this condition is available at www.ima.border.gov.au/After-your-application-is-decided/Travel-condition-8570.

SHEV pathway requirements

You will meet the SHEV pathway requirements if, **for at least three and a half years** while on a SHEV, you have been:

- a) employed in regional Australia and not received certain social security benefits
- b) enrolled and physically attending full-time study in regional Australia, or
- c) a combination of the above.

If you meet these requirements, you will be able to apply for other onshore visas (but not a Permanent Protection visa).

To determine whether you meet the requirements to apply for other onshore visas, we might disclose your personal information to the Department of Human Services, the Department of Social Services, the Department of Education and Training, and other government agencies and third parties where required.

You could also be eligible to apply for other onshore visas if a member of your family unit that was included on your SHEV application meets the SHEV pathway requirements and that family member is included, or has included you, in any subsequent visa application.

Applying for further onshore visas

You will not be able to make a valid application for any other kind of visa, except another SHEV or a TPV, until you meet the SHEV pathway requirements. The list of visas that you could apply for when you meet the SHEV pathway requirements is on our website. This list could change, so check that the visa you want is on the list before you apply.

You should check that you meet the requirements for any visa you want to apply for and that it suits your circumstances. It is your responsibility to know the visa criteria. Each visa has different criteria that you must meet to be granted that visa. You will **not** be automatically granted a further onshore visa if you meet SHEV pathway requirements.